

Notice of References Cited

Application/Control No.

09/628,399

Applicant(s)/Patent Under
Reexamination
SELBY, DAVID A.

Examiner

Thomas A. Dixon

Art Unit

3629

Page 1 of 1

U.S. PATENT DOCUMENTS

*		Document Number Country Code-Number-Kind Code	Date MM-YYYY	Name	Classification
	A	US-5,897,620	04-1999	Walker et al	--
	B	US-			
	C	US-			
	D	US-			
	E	US-			
	F	US-			
	G	US-			
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	I	US-			
	J	US-			
	K	US-			
	L	US-			
	M	US-			

FOREIGN PATENT DOCUMENTS

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	N	JP 06176038	06-1994	JP	Sharp	--
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NON-PATENT DOCUMENTS

*		Include as applicable: Author, Title Date, Publisher, Edition or Volume, Pertinent Pages)
	U	Ng et al; The strategic role of unused service capacity; 1999; International Journal of Service Industry Management v10n2 pp: 211; dialog copy 21 pages.
	V	Arrendell, Stephen; AAL waitlist policy change is instituted; 02/1989; Travel Weekly v48, n17, p65(2); dialog copy 2 pages.
	W	
	X	

*A copy of this reference is not being furnished with this Office action. (See MPEP § 707.05(a).)
Dates in MM-YYYY format are publication dates. Classifications may be US or foreign.